



Bib Data Sheet


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<b>SERIAL NUMBER</b> 09/490,065	<b>FILING DATE</b> 01/24/2000 <b>RULE</b> -	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2742	<b>ATTORNEY DOCKET NO.</b> 782.1068/JCG/WNH	
<b>APPLICANTS</b> Robert Eilbacher, Port Washington, NY ; Ted Lubowsky, Huntington, NY ;  <b>** CONTINUING DATA *****</b>  <b>** FOREIGN APPLICATIONS *****</b>  <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 03/29/2000</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <u>HH</u> Examiner's Signature _____ Initials _____		<b>STATE OR COUNTRY</b> NY	<b>SHEETS DRAWING</b> 4	<b>TOTAL CLAIMS</b> 22	<b>INDEPENDENT CLAIMS</b> 12
<b>ADDRESS</b>  STAAS & HALSEY LLP Attn: John C Garvey 700 Eleventh Street N W Suite 500 Washington ,DC 20001					
<b>TITLE</b> Apparatus and method for monitoring and adapting to environmental factors within a contact center					
<b>FILING FEE RECEIVED</b> 1558	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		